
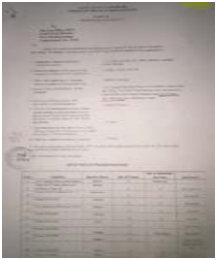




ZONE - I								
Sr. No.	Name of RWAs	Status of all Cases (ATR's)				Photocopy of Complaint Register / No. & Date by which the same has been processed	Concerned Department	
		Issues does not pertaining to NDMC	New Grievance	Pending Greivance	Completed Greivance			
1	CGERWA, C-34, Hanuman Road, New Delhi <b>Sh. Bijender Singh,</b> President Mob.: 9313303303			Requirement of CCTV Camera has been consolidated to seek fund under MLALAD.			C.E. (E-1)	
					The work of playing equipments has been completed		C.E. (C-1)	
				Construction of Security cabin in area has been taken under MLA Fund and Estimate has been submitted.				C.E. (C-1)
			12 Nos. CCTV Cameras are to be installed in and around colony					C.E. (E-1)
			Provision of solar system for Association Office					C.E. (E-1)
			Requirment of 6 Nos. Porta Cabin for security guards					C.E. (C-1)
			Unauthorized jhuggi has been constructed in between Shivaji Stadium Metro Station & Hanuman Road Colony at Bangla Sahib Lane, the same is to be removed.					Dir. (Enf.)
			Providing & fixing of open gym equipments.					C.E. (C-1)
			Meter box to be repaired and replaced.					C.E. (E-II)
	Temporary cable to be removed.					C.E. (E-1)		

**ZONE - II**



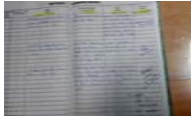
Sr. No.	Name of RWAs	Status of all Cases (ATR's)				Photocopy of Complaint Register / No. & Date by which the same has been processed	Concerned Department
		Issues does not pertaining to NDMC	New Grievance	Pending Greivance	Completed Greivance		
1	CGERWA, Block- 18-42, Sector-II, DIZ Area, New Delhi. <b>Sh. K. K. Pandey,</b> <b>Jt. Secretary</b> <b>Mob.: 9868511998</b>			Permission regarding trimming of trees has been forwarded to forest department and is awaited.			Dir. (Hort.)
		The application for enhancement of electric load is to be made by CPWD. However as on date no application for sanction of load in this area is pending.					CPWD


		<p>SDM Chankyapuri vide letter No. F. No. 10(123)/SDM/Ch.Puri/2016/10-5-109 dated 21.01.2016 has conveyed sanction, and regarding the electricity in porta cabin, it has been decided by SDM that the conventional electrification of 60 porta cabins in place of Solar electrification of 8 Porta Cabins in NDMC area, under "My Delhi I Care Fund" Scheme as grant in Aid. Further action to provide electric connection to porta cabin is being taken &amp; work shall be completed within three month.</p>		C.E. (E-1)
		<p>RFP for Open Gym equipments has already been finalized and will be installed shortly.</p>		C.E. (C-1)
		<p>Provision of 10 benches has been included in Estimate amounting to Rs.20.32 lacs and request letter has been sent to OSD to CM on 21.12.15 to seek Fund under MLALAD is awaited.</p>		C.E. (C-1)
		<p>Preliminary estimate for interlocking tile work has been prepared. A joint inspection has already been carried out with the representative of Hon'ble CM and RWA, as soon as approval is received then the work can be started immediately.</p>		C.E. (C-1)
		<p>New toilet is being proposed; thereafter the mobile toilet will be removed.</p>		C.E. (C-1)

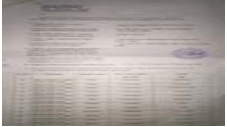

		Raising height of compound wall pertains to CPWD. Existing compound walls were constructed by CPWD for which action is to be taken by them.					CPWD
		Distribution of water in DIZ area pertains to CPWD. Recently, one additional T connection of 100 mm dia has been released to CPWD. Hence the improvement of water has been observed. Internal distribution of water is under supervision of CPWD.					CPWD
					The site for the problem of sewer blockage was inspected by field staff at 18 to 42, Sector-II, Gole Market and it was found that there is no blockage in NDMC sewer line.		M.O.H.
				Proposal of new toilet in jhuggies is under consideration.			C.E. (C-1)
2	RWA, 750 Double Storey Quarters, R.K. Ashram Marg, P.K. Road, New Delhi. <b>Sh. Manbar Singh Rawat, President</b> <b>Mob.: 9868120892</b>	Unauthorized parking from R. K. Ashram Marg to Mandir Marg service road is being removed as & when detected in the area/service lanes. However, this issue mainly pertains to Delhi Traffic Police.					Delhi Traffic Police
				For requirement of water, the application for metered connection is to be submitted by the RWA.			C.E. (C-1)

3	CGERWA, K-Block, Clive Square, Type-I, R.K. Ashram Marg, New Delhi. <b>Sh. Vinod Kumar Matlotia,</b> <b>Vice President</b> <b>Mob.: 9810548543</b>		CCTV 1 unit of camera is required.				C.E. (E-1)
4	RWA, NDMC Qtrs., Valmiki Sadan, Mandir Marg, New Delhi <b>Sh. Virender Kumar Rajput, President</b> <b>Mob.: 9871539365</b>		CCTV Cameras are not working.				C.E. (E-1)
			There is no water supply in the park. Benches are to be provided for public in the park.				C.E. (C-1)
			Skin diseases treatment should also be treated in the panel of empanelled hospital.				Dir. (MS)
			The cleaning works are to be done in the parks.				M.O.H.



**ZONE - III**

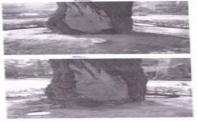
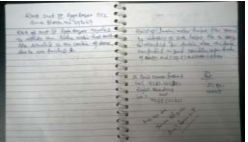
Sr. No.	Name of RWAs	Status of all Cases (ATR's)				Photocopy of Complaint Register / No. & Date by which the same has been processed	Concerned Department
		Issues does not pertaining to NDMC	New Grievance	Pending Greivance	Completed Greivance		
1	RWA, Block – 1 to 4 & 9 to 13, Type-II Quarters, Sector-2, Gole Market, New Delhi. <b>Sh. Radhe Shyam Singh,</b> Gen. Secretary, Mob.: 9958673624				Site was visited on 13.01.2016 and CCTV was found functional.		C.E. (E-1)
				SDM Chankyapuri vide letter No. F. No. 10(123)/SDM/Ch.Puri/2016/105-109 dated 21.01.2016 has conveyed sanction for conventional electrification of 60 porta cabins in place of Solar electrification of 8 Porta Cabins in NDMC area, under "My Delhi I Care Fund" Scheme as grant in Aid. Further action to provide electric connection to porta cabin is being taken & work shall be completed within three month.			C.E. (E-1)
					All the burnt electricity meters has been replaced.		Dir. (Commercial)
				Estimate for repairing of porta cabin has been prepared in Month of January-16 and work will be started in Month of March-2016.			C.E. (C-1)

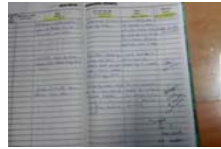
		NDMC has sanctioned a water connection for which action has to be taken by CPWD. An additional connection of 4" dia has been sanctioned by the NDMC to CPWD after commissioning of this water connection in Jaffrey Square UGR. The improvement will be definitely observed.				CPWD
				Zali has been repaired.		C.E. (C-1)
2	CGERWA, Sector-D, Type-III, Mandir Marg, Gole Market, New Delhi <b>Sh. Jagdish Kumar Tomar, President</b> <b>Mob.: 9868501873</b>			The site was visited on 13.01.2016 and CCTV cameras were found functional.		C.E. (E-1)
				Sh. A.K. Sharma, President was contacted and Setup box shifting is not required.	No requirement.	C.E. (E-1)
		After commissioning of the third bulk water connection in the new UGR of sector- D, the supply condition has improved & the boosting is being done to the flats in morning & evening hours by CPWD.				CPWD
			The Technical Bid of Open Gym has been opened and the case is processed for rejection of Technical Bid. Gym Equipments will be provided within scope of work.			C.E. (C-1)



					Road cutting permission has been extended as per requirement of CPWD to execute their work.		C.E. (C-1)
3	Kendriya Sarkari Karamchari Awas Kalyan Sanstha, (Block 101-108) Sector-IV, DIZ Area, Baba Kharak Singh Marg, New Delhi <b>Sh. Rajender Kumar,</b> <b>President</b> <b>Mob. 9868225544</b>			Estimate for central verge railing from Hanuman Mandir to Gol Dak Khana has been prepared for approval of Rs.27,92,641/-.			C.E. (C-1)
		The issue of Bangla Sahib Marg for one way traffic, pertains to Delhi Traffic Police.					Delhi Traffic Police
				Request for trimming of trees has been forwarded to Forest Deptt. as soon as the same is received, the trimming will be carried out.			Dir. (Hort.)
		Delhi Police is being contacted for problem of drug addicts residing at footpath.					Delhi Police
4	CGERWA Sector-E, Foch Square, R.K. Ashram Marg, New Delhi <b>Sh. B.M. Sharma,</b> <b>President</b> <b>Mob.: 9868882167</b>				Site was visited on 13.01.2016, CCTV was in working condition. No further complaint has been received.		C.E. (E-1)
				Two new CCTVs required			C.E. (E-1)
				Speed breakers required at R K Ashram Marg			C.E. (C-1)
				Porta cabin repair is required			C.E. (C-1)
				Leveling of area from main gate to porta cabin			C.E. (C-1)



			CCTV / solar system complaints are attended from control room. 011-23736896 011-23736895		C.E. (C-1)
			Porta cabin electricity is being used from staircase light and gate light, therefore cannot be disconnected as the supply is metered and paid by CPWD.		C.E. (E-1)
			There is no need to shift the boundary wall inside right of way of road because sufficient space is available inside the complex.		C.E. (C-1)
			New toilet is prepared and in RIP Division.		C.E. (C-1)
	Repair and replacement of internal electric wiring is to be done.				C.E. (E-II)
	Porta cabin tubelight is to be changed.				C.E. (E-II)
	CCTV camera's installed in the colony are not working since last two months.				C.E. (E-1)
	The area behind the backyard of each block has been infested by the Big Rates (Goose) and they have weakened the base of all the buildings. It would be in the interest of the buildings that the soft area is treated with cement concrete layering.				C.E. (C-1)
	The area between boundary wall and footpath at R.K. Ashram Marg require fencing or shifting of wall to avoid misuse of the area.				C.E. (C-1)
	The area in the colony from main gate to Porta Cabin require levelling as water is collected in the same area.				C.E. (C-1)
	Repair of Old & New Porta Cabin is required as the gate of the toilet is broken and cistern and cupboard of the toilet is damaged.				C.E. (C-1)
	Solar Panel of the Port Cabin is not working.				C.E. (E-1)

			Heavy pruning is required at some dangerously growing trees in the colony and removal of one tree which is damaging the garages of (flat no.57 to 64).				Dir. (Hort.)
5	RWA, Block-93-100, Sector-IV, Baba Kharak Singh Marg, New Delhi <b>Sh. Balwir Singh, Secretary</b> <b>Mob.: 7838694147</b>				Tree surgery has been carried out.		Dir. (Hort.)
					Depression level has been raised to avoid water logging near Block No.-93.		C.E. (C-1)
					Action has been taken to remove the illegal parking of vehicles from Taxi Stands.		Dir. (Enf.)
			Old trees located between the Blocks 93-100 are to be removed which can fall at any moment.				Dir. (Hort.)
			Height of the existing gates is to be raised.				C.E. (C-1)
			Mainhole of sewer is closed while relaying of roads which are to be opened.				C.E. (C-1)
			Park should be maintained green.				Dir. (Hort.)
			CCTV Camera is to be shifted to porta cabin in Block No. 93, DIZ Area, Sector-IV, Gole Market, New Delhi.				C.E. (E-1)
6	RWA, (Block No. 39 to 46 & 51 to 63), DIZ Area, Sector-IV, Bangla Sahib Road, New Delhi <b>Sh. Amit Kumar, President</b> <b>Mob.: 9582364384</b>				CCTV made functional on 11.01.2016.		C.E. (E-1)
					The driver of the auto tipper truck has been directed to stop at the blocks for door to door garbage collection at block no. 39 to 46 & 51 to 63, DIZ Area, Sector-IV.		M.O.H.
					Identification of drain and sewer manhole cover has been carried out.		C.E. (C-1)
					Instruction board has been provided in all parks.		C.E. (C-1)



				Road cutting permission has been extended to CPWD for execute their work. Now work has been completed.		C.E. (C-1)
				The complaint of Road side Public Toilet has been attended.		C.E. (C-1)
		Fencing of boundary wall pertains to CPWD.				CPWD
7	Sector-I to IV, Area Officer, DIZ Area, New Delhi			The electricity meter are released in the name of office bearer of RWA.		Dir. (Commercial)
				Letter has been sent to DCP(Traffic) dt. 17.12.15 for NOC and NOC is still awaited for permission to construct speed breakers.		C.E. (C-1)
		CPWD has to take action for supply of water inside colony from UGRs as NDMC has given bulk connections in respect of CPWD.				CPWD
			Repair of footpath at whole Gole Market / CC Pavers required along wall for which preliminary estimate has been prepared and a joint inspection with representative of Hon'ble CM and RWA has been carried out.			C.E. (C-1)
				Manhole cover has been raised.		C.E. (C-1)

8	<p>CGERWA, Block 73-89, Sector-I, Gole Market, New Delhi</p> <p><b>Sh. Ram Kinker Singh,</b> President Mob.: 9968585005</p>			Provision of security barrier has been included in estimate amounting to Rs.25.06 lacs and request letter has been sent OSD to CM for release MLA LAD Fund on 17.12.15.		C.E. (C-1)
				Repair of tiles adjacent to roads has been carried out.		C.E. (C-1)
				Work of Garden Hut in park will be awarded soon.		C.E. (C-1)
		For joining the model park and park behind safal booth, A request letter sent to CPWD.				CPWD
			Repair of service lane from Gole Market/R. K. Ashram Marg to Mandir Marg as the same is in pitiable condition.			C.E. (C-1)
			Inspite of the several requests Open Gym in Block No. 73-89, Sector-I has not been established.			C.E. (C-1)
			Beautification of two parks is still awaited to start, contractors have not removed construction / godowns.			Dir. (Hort.) / C.E. (C-1)
			The tiles affixed with outer wall of Shaheed Bhagat Singh Complex, office of NDMC are falling near facilitation centre, require urgent attention so that there is no mishappening.			C.E. (C-II)
			Huge wastage of drinking water near Samaj Sadan, Peshwa Road as water flows outside from pipe.			C.E. (C-1)
			Illegal parking in every service lane which are full of commercial vehicles, the same be removed.			Dir. (Enf.)
	Electricity connection in Porta Cabin has not been provided till date.			C.E. (E-1)		

			Waiver of Rs.1,000/- for burnt meter.			Dir. (Commercial)
9	CGERWA, Block 58-79, Kali Bari Marg, Type-III, Havlock Square, Sector-2, DIZ Area, New Delhi <b>Sh. Sushbhan Talukdar, President</b> <b>Mob.: 9911705968</b>				Cleaning of the road between the block has been completed.	M.O.H.
					Malba stored by the contractor has been removed.	C.E. (C-1)
10	RWA, M.S. Flat, Peshwa Road, Gole Market, New Delhi <b>Sh. R.P. Gautam, President</b> <b>Mob.: 9868493960</b>				Tender is being invited for consolidated demand for indoor gym at MS Flats at Peshwa Road.	C.E. (C-1)
					Provision of security barrier has been included in estimate amounting to Rs.25.06 lacs and request letter has been sent OSD to CM for release MLA LAD Fund on 17.12.15.	C.E. (C-1)
					Preliminary Estimate for informatory board at gate of every block has been prepared amounting to Rs.4.50 lacs and tender will be invited in Month of March-2016.	C.E. (C-1)
					Consolidated proposal for open gym is under process.	C.E. (C-1)
					Cleaning and sweeping from Udyan Marg to Peshwa Road has been addressed.	M.O.H.
		Unauthorised area covered at MS Flat. Pertains to CPWD.				CPWD
11	CGERWA, Sector-C, Albert Square, Gole Market, New Delhi <b>Sh. V. S. Aswal, President</b> <b>Mob.: 9911069582</b>		Non removal of un-authorized structure from Govt. Land around Masjid Kalali Bagh, Sector-C, Albert Square, R.K. Ashram Marg, New Delhi.			C.E. (C-1)
			Removal of Commercial activities going on in Colony by the Tent House & Whole Sale Book Sellers etc.			Dir. (Enf.)
12	Palika Niketan Residents' Welfare Association 'B' Block Ground Floor, R.K. Ashram Marg, Gole Market, New Delhi <b>Sh. Ramesh Kumar Singh</b> <b>Mob.: 9210066547</b>		Civil Enquiry be shifted to any other location for safety purpose.			C.E. (C-II)
			Theft activities in the colony.			C.S.O./Delhi Police
			Water problems in the Colony			C.E. (C-II)
			Watchman for 24 Hours is required for security / safety purpose.			C.S.O
			Requirement of 12 Nos. CCTV Cameras.			C.E. (E-1)

			Provision of Solar System at Association Office.				C.E. (E-1)
			6 Nos. security guards be deployed.				C.S.O.
			Providing hand pump.				C.E. (C-1)
			Providing the security guards in the complex.				C.S.O.
			BM-I service centre to be shifted or be isolated for security purpose.				C.E. (C-II)
			The treatment of the diseases of skin should be taken on panel of empanelled hospital.				Dir. (MS)
			Proper water distribution from underground tank and increase of suction pipe.				C.E. (C-1) / C.E. (C-II)
			Rain water harvesting system is not functioning properly.				C.E. (C-1)
			Horticulture work is required in the complex and maintenance of peer banbali park opposite complex at R. K. Ashram should be taken over from DDA and maintaining properly.				Dir. (Hort.)
13	CGERWA, Double Storey, Block from 47-50 & 64-69, Type-B, Sector-4, DIZ Area, Raja Bazar, New Delhi. <b>Sh. Satish Kumar,</b> <b>Mob.: 9868116115</b>		Grills are broken, welding of grills at places is to be carried out.				C.E. (C-II)
			Fixing of water tank at porta cabin.				C.E. (C-II)
			Grills to be fixed in porta cabin.				C.E. (C-II)
			Installation of the CCTV Camera.				C.E. (E-1)
14	CGERWA, J-Block, Mandir Marg, New Delhi <b>Sh. Tek Chand Bagdi,</b> <b>President</b> <b>Mob.: 9968279773</b>				All buses parked at Udyan Marg by a travel company named Mann Travels are being removed time to time and challans have been made.		Dir. (Enf.)



ZONE - V								
Sr. No.	Name of RWAs	Status of all Cases (ATR's)				Photocopy of Complaint Register / No. & Date by which the same has been processed		
		Issues does not pertaining to NDMC	New Grievance	Pending Greivance	Completed Greivance		Concerned Department	
1	ASIA House, CGERWA, K. G. Marg, New Delhi. <b>Sh. Suhail Fasih, President</b> <b>Mob.: 9868099579</b>				Repair of playing equipments has been done.		C.E. (C-1)	
					Maintenance being done regularly.		C.E. (C-1) / Dir. (Hort.)	
					Proper cleaning of the park & grass has been addressed.		M.O.H / Dir. (Hort.)	
					Installation of lights in park are made functional and one additional pole with two no. HPSV 150 fittings have been installed on 11.01.2016.		C.E. (E-1) / C.E. (E-II)	
			Repair of basket ball court.					C.E. (C-1)
			Marking & installation of poles for badminton court in basket ball court.					C.E. (C-1)
			Repair of play equipments.					C.E. (C-1)
			Installation of gym equipments (double skier, waist shaper, body shaper etc.)					C.E. (C-1)
			Repair of road to be done.					C.E. (C-1)
			Installation of CCTV Cameras in the premises of Asia House.					C.E. (E-1)
	Regular cleaning of the park is to be done.					M.O.H. / Dir. (Hort.)		
	Proper maintenance of grass & trees.					Dir. (Hort.)		


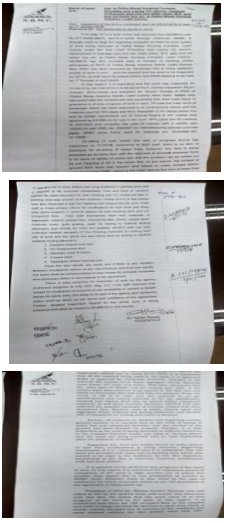


2	Babar Road Lease Holders Association, 58, Babar Road, New Delhi. <b>Sh. Y. K. Anand, President</b> <b>Mob.: 9953090091</b>	The outlet of water from balconies comes on road, pipe to be fixed. Matter pertains to CPWD.				CPWD	
				Gym in place of library		C.E. (C-1)	
					Repair of service lanes, cutting of road made by water supply has been carried out.		C.E. (C-1)
					The site was inspected by field staff and observed that no blockage has been observed in the municipal sewer line.		C.E. (C-1)
					RFP published and invited to construct the toilet nearby Mother Dairy Booth at Babar Road has been published.		C.E. (C-1)
					Joint drive with traffic police being carried out for illegal parking at Himachal Bhawan		Dir. (Enf.)
3	Bengali Market Traders Association (Regd), 2-3, Bengali Market, New Delhi. <b>Sh. Mukesh Gupta, President</b> <b>Mob.: 9811235560</b>		To remove the electrical small pillars from the front of shops in Bengali Market as there is no use of the pillars.			C.E. (E-1)	
			In Bengali Market, Todar Mal Lane, some electrical cables are over hanging from shop to flats should be fixed underground.			C.E. (E-1)	

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**ZONE - VIII**

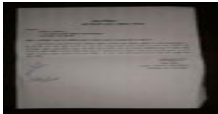

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1	NDMC Employee Palika Kunj Residence Welfare Association, Lodhi Road, New Delhi <b>Sh. Amrish Rai, President</b> <b>Mob.: 9868885374</b>			Grit wash is falling from walls. Work for repair of Grit wash and providing fasteners has already started and shall be completed within 2 months.			C.E. (C-II)	
					New water connection is being applied for Palika Kunj by BM-II Division.		C.E. (C-1) / C.E. (C-II)	
			Main sewer pipe lines are damaged in all Palika Kunj A to E Blocks, needs replacement. We are facing the problems of chocking of sewer lines every weeks.					C.E. (C-1)
			Removal of malba in front of 'B' Block Palika Kunj near pump and new porta cabin.					C.E. (C-1)
			At back side of Palika Kunj there is huge vacant space where the plantation is possible for better and healthy environment in A, B, C, Blocks.					Dir. (Hort.)
			Requirement of light for main gate of A, B, C, D & E Blocks, we have total 5 Nos. of Gate in all blocks of Palika Kunj, B.K. Dutt Colony, Lodhi Colony.					C.E. (E-1)
2	Central Govt. Employees Awasiya Kalyan Samiti, Type - III Quarters, Lodhi Colony, New Delhi-110003 <b>Sh. Hariom, President</b> <b>Mob.: 9811416914</b>			Estimate for repair of Porta Cabin has been processed.			C.E. (C-1)	
				Low pressure at Lodhi Colony due to installation of booster pumps by resident of Lodhi Colony. However, Preliminary estimate for replacing the old CI main lines is in scrutiny at division level & likely to be completed shortly.			C.E. (C-1)	

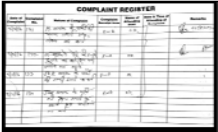


			The procurement of HSPV fittings is under process.	All poles made functional 84 Nos. HPSV fitting 70 watts are to be replaced with HSPV 150 watts.		C.E. (E-1)
			Site was visited for fixing of CCTVs, consolidated proposal being made to seek funds under MLA LAD.			C.E. (E-1)
			Matter regarding unauthorized running of the Restaurant in Khanna Market, Restaurant name Peshawari and Dawat is under examination by MOH.			M.O.H.
3	Palika Niwas Awasiya Samiti, Lodhi Colony, New Delhi. <b>Sh. Shyam Sundar Gautam, President</b> <b>Mob.: 9911096696</b>			Problem of excess taxi parking being address through proper earmarking and special drives. Matter of change of use of such shops shall be placed before council's committee on estate matters.		Dir. (Enf.)
				Quality of work has been checked by QCTA and found satisfactory. Matter has been resolved.		C.E. (C-II)
4	Mohalla Sudhar Samiti, Lodhi Colony, New Delhi <b>Sh. Gurcharan Singh, President</b> <b>Mob.: 9810499964</b>	Providing speed breaker on Nazaf Khan Road, Lodhi Colony.				C.E. (C-1)
		Unauthorized encroachment by Rehri, Stall, Fruit Seller, Dosa Seller etc. to be removed.				Dir. (Enf.)

	Truck parked by Tent House owner in Lodhi Colony to be removed.				Dir. (Enf.)
	Jhuggi constructed back side Block-1 to 9, Lodhi Colony to be removed.				Dir. (Enf.)
	Stray animals are increasing day by day in Lodhi Colony area.				M.O.H.
	Providing gate between blocks (Particular market facing block).				C.E. (C-1)
	Illegal heavy traffic passes through Lodhi Colony area.				Delhi Traffic Police
	Outside Peshwari Restaurant people drink alcohol openly.				Delhi Police
	Repair of porta cabin & water connection is required in porta cabin.				C.E. (C-1)
	Side drain not provided on Link Road in front of new Khanna Market.				C.E. (C-1)









**ZONE - XI**

Sr. No.	Name of RWAs	Status of all Cases (ATR's)				Photocopy of Complaint Register / No. & Date by which the same has been processed	Concerned Department	
		Issues does not pertaining to NDMC	New Grievance	Pending Greivance	Completed Greivance			
1	CGERWA F, G & H Blocks, Sarojini Nagar, New Delhi. <b>Sh. G.B. Otta</b> <b>Mob.: 9868855097</b>	The matters is being persued with unfiltered Water Supply Division (CPWD).					CPWD	
					Grassing is being done where ever is required.		Dir. (Hort.)	
					Security cabin has been provided.		C.E. (C-1)	
					Problem of drinking water in Sarojini Nagar was due to less supply of water from DJB.		C.E. (C-1) / C.E. (C-II)	
					Direction board of multi-level parking has been shifted from H-Block to I-Block at BHS Road		C.E. (C-1)	
					The jhuggie in question lies on the DDA Land.		Dir. (Enf.)	
		Sarojini Nagar parking has been allotted to M/s Deepak Kumar, unauthorized parking is removed as & when, it is detected in the area/service lanes. However, this issue mainly pertains to Delhi Traffic Police						Delhi Traffic Police
			To provide unfiltered water.					C.E. (C-1) / CPWD
	Status of construction of security cabin.					C.E. (C-1)		

			Status of electric supply to existing porta cabin.				C.E. (E-1)
			Traffic congestion in front of F,G,H Avenue.				Dir. (Enf.) / Delhi Traffic Police
2	RWA, L & M Block, Type-III, Sarojini Nagar, New Delhi <b>Sh. J. S. Mehra, Advisor</b> <b>Mob.: 9811499206</b>				Water Trolley has been deputed to irrigate the said plants.		C.E. (C-1)
				Inspection carried out on 06.02.2016 and Secretary RWA was contacted on Mob. No. 9910443948 and 2 more CCTV are required, consolidated proposal is being prepared.			C.E. (E-1)
					Cleaning of the area has already been carried out.		M.O.H.
				Provision of security cabin has been included in estimate amounting to Rs.4.6 lacs for LM, XY and FGH-Block, Sarojini Nagar dtd.09.02.2016.			C.E. (C-1)
					Litterbins have attended and has been shifted outside the park.		M.O.H.
				Fencing of walls- cant be covered in MLALAD therefore need to be done by NDMC			C.E. (C-1)
3	CGERWA, DG-Block Sarojini Nagar, New Delhi-110023. <b>Sh. Shiv Kumar, President</b> <b>Mob.:9013691241</b>				Due to less supply from DJB line till 15.01.2016. Now supply is normal.		C.E. (C-1)
					The concerned officer met to concerned RWA and spray has been done to restrict white ants.		M.O.H.

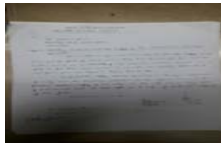







					Cleanliness drive has been carried out and meeting was conducted with RWA members of GI, BD, DG Block Sarojini Nagar.		M.O.H.
4	Residents Welfare Association, GI-Block, Sarojini Nagar, New Delhi <b>Sh. Lokesh Kumar, President</b> <b>Mob.: 9911541524</b>				Due to less supply from DJB line till 15.01.2016. Now supply is normal.		C.E. (C-1)
					Problem of street light sorted out by providing additional light fittings HPSV 150 watt to remove the dark patches in the area on 03.01.2016.		C.E. (E-1)
					Unorganized way of wire in the area has been set right.		C.E. (E-1)
					CMO (S) has visited and cleaning work was done by safai karamchari and meeting was conducted with RWA members of GI, BD, DG Block Sarojini Nagar.		M.O.H.
					The same are being cleaned regularly and meeting was conducted with RWA members of GI, BD, DG Block Sarojini Nagar.		M.O.H.
5	Central Govt. Residents Welfare Association, BD-Block, Sarojini Nagar, New Delhi. <b>Sh. Om Prakash, President</b> <b>Mob.: 9911565735</b>	Sarojini Nagar parking has been allotted to M/s Deepak Kumar, unauthorized parking is removed as & when, it is detected in the area/service lanes. However, this issue mainly pertains to Delhi Traffic Police.					Delhi Traffic Police
				Unauthorized parking by transporter in front of DG Block.			Dir. (Enf.)

			There is no need of porta cabin because Two Rooms of RWA Association has already been constructed.		C.E. (C-1)
			All fitting made functional and four light fittings 70 watts replaced by HPSV 150 watts.		C.E. (E-1)
			Site visited on 14.01.2016 in Flat No. 1025 set is functional but not in working condition due to the power cut by the owner of Flat No. 1025.		C.E. (E-1)
			Cleaning of the back lane has been done and meeting was conducted with RWA members of GI, BD, DG Block Sarojini Nagar.		M.O.H.
6	RWA, E-Type Flats, Sarojini Nagar, XY, YZ, Z Blocks, New Delhi. <b>Sh. S. N. Tyagi, Secretary</b> <b>Mob.:9899498632</b>  <b>Sh. Shobha, Vice President</b> <b>Mob.: 9210259532</b>		Water sample has been taken and the water fit for drinking purpose, however the restoration work of filter water connection to the XY-YZ Block is in progress and lightly to be completed by 28.02.2016.		C.E. (C-1)
			Letter has been sent to SHO, Sarojini Nagar for permission to install security gates as this would lead to blocking public service road dtd. 12.02.2016.		C.E. (C-1)
			Provision of 3 No. security cabin has been included in estimate amounting to Rs.4.6 lacs for LM, XY and FGH-Block, Sarojini Nagar dtd.09.02.2016.		C.E. (C-1)






			The concerned Zonal Officer has met with RWA Members, and RWA Members stated that there is no need of Open Gym and Badminton Court.		C.E. (C-1)
		Regarding Repair and extension of boundary walls for safety purpose			C.E. (C-1)
			The matter was explained to RWA that all Street Lights now are in working condition.		C.E. (E-1)
			The RWA Members has explained that no any extra Porta Cabin is required.		C.E. (C-1)
		CCTV Cameras are to be transferred from one place to other.			C.E. (E-1)
		Requirement of Porta Cabin for one Kendriya Bhandar and one for Vegetable Booth.			C.E. (C-1)
		Installation of sitting benches in parks wherever space is available.			C.E. (C-1)
7	Reserve Bank of India, Staff Welfare Association, Sarojini Nagar, New Delhi <b>Sh. Kamaljit Singh</b> <b>Mob.: 9810289374</b>	Iron gates should be installed at the entry of 1 <sup>st</sup> cross, 2 <sup>nd</sup> cross & 3 <sup>rd</sup> cross roads at the entry of 'J' Block.			C.E. (C-1)
		For shopping, people use internal roads of the colony, the same be closed.			C.E. (C-1) / C.E. (C-II)
		Due to parking of vehicles, the whole colony becomes hell on Saturday & Sunday.			Dir. (Enf.)
			The issue regarding electricity bills should be charged on monthly basis, the same was resolved at the time of meeting with S.E. (Comml.)		Dir. (Commercial)
		Extra charged bills of electricity / water by NDMC over the years may please be refunded to the residents. R.B.I. Flats J-1 to J-64 K-1 to K-196 L-1 to L-96			Dir. (Commercial)




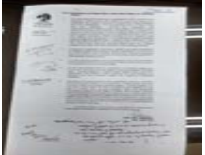
1	<p>CGERWA, Porta Cabin, Near A-167, Moti Bagh-I, New Delhi <b>Sh. Rajesh Kumar Singh,</b> <b>President</b> <b>Mob.: 9818460178</b></p>	The matters is being persued with unfiltered Water Supply Division (CPWD).					CPWD	
					Pruning has been done.		Dir. (Hort.) Dir. (Hort.)	
				The permission has been granted from the Forest Department and the work is being taken up shortly.				
				SDM Chankyapuri has conveyed sanction for conventional electrification of 60 porta cabins in place of Solar electrification of 8 Porta Cabins in NDMC area, electrification work shall start immediatly and shall be completed within 3 months				C.E. (E-1)
				Two gates has been fixed near A-200.		 	C.E. (C-1)	

			Ex. Engineer and field staff visited the site. Consolidated proposal being made to seek approval under MLALAD			C.E. (E-1)
		Installation of street light in front of Q. No. A-58, A-63, A-85 & back lane of A-237.				C.E. (E-1)
		Shifting of electric boxes & replacement of cemented poles with iron may kindly be done at the earliest.				C.E. (E-1)
		One mali should be posted permanently to take care of A Block Park.				Dir. (Hort.)
		For suction of dust in A-Block, Moti Bagh-I., Once in 9 months, suction machine be provided.				M.O.H.
		Installation of ATM in Moti Bagh area.				Director (Estate-I)
2	MTA, Begum Zaidi Market Association, Moti Bagh, New Delhi. <b>Sh. Manish Agarwal, President</b> <b>Mob.: 9811217273</b>	Interlocking tiles are to be changed with old tiles in Begum Zaidi Market.				C.E. (C-1)
		Before fixing interlocking tiles work, the sewers lines are also to be replaced as they are always jammed.				C.E. (C-1)
		The cleaning work of tiles in two streets of the market is to be done.				M.O.H.
		The sewer water coming from above quarters is always chocked, the same should be repaired or changed.				C.E. (C-II)
		Renewal & transfer policy of Estate-I Department be taken on fast track.				Director (Estate-I)
3	MTA, Netaji Nagar Market Welfare Association, Netaji Nagar New Delhi <b>Sh. Ram Chander Gupta, Member</b> <b>Ph. No.: 011-24106089</b>	The new dustbins are to be installed in the market.				M.O.H. / C.E. (C-1)
		Hand pump to be maintained in front of Alopathic Dispensary in Market.				C.E. (C-1)
		Renewal of License of shops are pending since long.				M.O.H.
		To replace the old/ damaged street poles.				C.E. (E-1)
		Lanes in between market to be cleaned and maintained.				C.E. (C-1)



1	RWA (House No.1069 to 1128 & 1279 to 1576), Laxmi Bai Nagar, New Delhi <b>Sh. Subhash Ghai,</b> <b>President</b> <b>Mob.: 9811134777</b>  <b>Sh. Ramesh Kumar</b> <b>Joint Secretary</b> <b>Mob.: 9868382033</b>			For heavy pruning, letter has been sent to Forest Department. Reply is still awaited.	Light pruning has been done.		Dir. (Hort.)
				Tender for LED street light for whole NDMC area is under consideration. RFP is being finalized.			C.E. (E-1)
				Site visited by field staff and Sh. Srinivasan was contacted. All such demands shall be consolidated and fund under MLALAD shall be sought.			C.E. (E-1)
				Regarding electricity conection for Porta Cabin, SDM Chankyapuri conveyed sanction for conventional electrification of 60 porta cabins in place of Solar electrification of 8 Porta Cabins in NDMC areaelectrification work shall start immediately and shall be completed within 3 months.			C.E. (E-1)
					Footpaths have been cleaned.		M.O.H.
					Requirement of Additional tippers is not observed.		M.O.H.



			Garbage from the bin has been removed.		M.O.H.
		Barat Ghar was inspected on 06.01.2016 by Secretary-NDMC, RWA along with other Sr. Officer of NDMC. Secretary, NDMC directed the Welfare Deptt. to check the existing parking space to be utilized properly and not to allow on road side. Further, even then parking is required the feasibility can be explored to park the vehicle over covered nallah behind Barat Ghar by providing entry to it.			Director (Welfare)
		Proposal for additional toilet is under consideration to facilitate to residents of JJ cluster.			C.E. (C-1)
		Lack of unfiltered water supply at Parks in Laxmi Bai Nagar.			C.E. (C-1)
			Drinking water sufficient taps are available in JJ Cluster as per norms of Delhi Govt.		C.E. (C-1)
		Water connection already exists. A detailed RFP for PTUs is already issued. Problem of public toilets will be resolved after that.			C.E. (C-1)
	Water in park required.				C.E. (C-1) / Dir.
	Additional tipper is required				M.O.H.
	Metro feeder bus service required from INA Metro Station to Sarojini Nagar Market., E-Block.				Dir. (Transport) / DMRC
	Parking problem of Laxmi Bai Nagar Barat Ghar to be resolved.				Dir. (Enf.)

		2 Guards are to be deployed at barat ghar.			C.S.O.
		Encroachment on adjacent pedestrian of Maharaja Agrasen Road			Dir. (Enforcement)
		Additional toilets/urinal for slums.			C.E. (C-1)
		Sewer cover to be provided at the spotted corner.			C.E. (C-1)
2	CGERWA (Type-IV & III Flats), Laxmi Bai Nagar, New Delhi <b>Sh. Jagdish Kumar Rohilla,</b> <b>President</b> <b>Mob.: 9868223511</b>	Installation of CCTVs cameras and connectivity of public wi fi Network in Laxmi Bai Nagar Area.			C.E. (E-1)
		Grant of Electricity and Water subsidy to the residents of NDMC Area.			Dir. (Commercial)
		Removal of unauthorized vendors in LBN Area.			Dir. (Enf.)
		Unauthorized parking of vehicles in LBN area.			Dir. (Enf.)
		Erratic power supply LBN Area.			C.E.(E-1)
		Shortage and poor quality of water supply LBN Area.			C..E.(C-1)
		Renovation/Reconstruction of Porta Cabin.			C.E. (C-1)
		Block-wise cleaning/sweeping/fumigation of front and back lanes LBN Area.			M.O.H.
		Installation of iron gates in back lanes.			C.E. (C-1)
		Repairing of broken gritwash work in LBN Area.			C.E. (C-II)
		Installation of Street Lights in the By-lanes of LBN Area.			C.E. (E-1)
		Problem of noise pollution in the Community Centre.			Dir. (Welfare)
		Problem of stray animals.			M.O.H.
		Lifting of garbage from bins in localities twice a day.			M.O.H.
		Beautification of existing parks and trimming of trees.			Dir. (Hort.)
		Green Belt in the Rani Laxmi Bai Road			Dir.(Hort.)
		Construction of Accupressure Path in Sanjay Lake Park.			C.E. (C-1)
		Construction of front security wall in front of flat No.623 LNB.			C.E. (C-1)
		Grouting of roofs in Type-IV and Type-III Flats.			CPWD
		White washing of exterior sides Type-IV and Type-III flats and construction of front projection.			CPWD

	Installation of mesh windows & doors.					CPWD
	Increasing the height of partition walls at the roofs.					CPWD
	Installation of non-illuminating Notice Boards in each block and other prominent locations.					CPWD
	Provision of unfiltered water.					C.E.(C-1)

ZONE - XIV							
Sr. No.	Name of RWAs	Status of all Cases (ATR's)				Photocopy of Complaint Register / No. & Date by which the same has been processed	Concerned Department
		Issues does not pertaining to NDMC	New Grievance	Pending Greivance	Completed Greivance		
1	RWA Sector – D, Mandir Marg, New Delhi			Construction of Speed breaker			C.E. (C-1)
				Removal of dumping point			M.O.H.
				Electricity in porta cabin			C.E.(E-1)
				Low water supply			C.E. (C-1)

			Relocation of CCTV			C.E. (E-1)
			Removal of grit wash malba			C.E. (C-II)
			Seepage problem in quarters			C.E. (C-1)